

Community and Partner Updates:

GROCERY STORES: We reached out to local grocery stores and created a [guide](#) to special hours and services offered by local grocery stores. This information was provided to us via phone calls with local grocery stores as of Wednesday, March 18, 2020. There is a chance that this information could change. Please contact stores individually to confirm. If you are aware of a change to any of this information, or know of additional area grocery store participating, please let us know.

FROM ALHEIMERS ASSOCIATION OF SOUTHERN UTAH: We have moved our Alzheimer's Caregiver Support Group to an online format due to COVID 19 protocols. This might make it easier for any of your clients, friends and contacts to participate. We will use Google Hangouts for the meeting and once I have an email address for someone who wants to attend I can add them to the participant list. Guests can participate in video/voice mode, or voice only (telephone). If you would like to speak with us directly about these plans, or with other questions, please contact Famke (435-263-1576 or Famkekimthy@gmail.com) or myself (435-238-4998 x8773 or mjmiller@alz.org). In the meantime, there is an update on our national website regarding COVID 19 and Caregivers of people with Alzheimer's disease. You might find it helpful. [https://alz.org/help-support/caregiving/coronavirus-\(covid-19\)-tips-for-dementia-care](https://alz.org/help-support/caregiving/coronavirus-(covid-19)-tips-for-dementia-care)

FROM FIVE COUNTY HEAT: In response to the Coronavirus (COVID-19) outbreak we are committed to the health and safety of our clients, employees, & community. In order to follow guidance issued by government health authorities while also maintaining all services for our customers we are taking precautionary measures. Effective immediately the HEAT door will stay locked, we will only process applications via mail, fax, online at <https://sealapp.utah.gov>. Please make sure you have attached copies of all your documentation to your applications, or clients can drop off their applications to their local HEAT Office, please call your local HEAT office or email us online.heat@fivecounty.utah.gov for any questions or request an application. More information can be found at our website fivecounty.utah.gov. Please understand that this is a fluid situation. Thanks for your understanding and we will do our best to keep you informed.

FROM INTERMOUNTAINHEALTHCARE: Intermountain is prepared to care for patients with COVID-19 while keeping other patients in our hospitals, clinics, and emergency rooms safe. If you have a procedure, appointment, or test scheduled and you are healthy, there is no reason to cancel these appointments. Intermountain Healthcare currently has restrictions for people entering our facilities for purposes other than to receive medical care, treatment, services, equipment, or supplies for themselves. Our visitor and companion restrictions support infection prevention and help us keep our patients, caregivers, and facilities safe during the COVID-19 (novel coronavirus) outbreak. Current visitor restrictions are modeled from CDC and Utah Department of Health guidance and are subject to change. **ALL FACILITIES:** Every individual must wash hands or use alcohol sanitizer before and after leaving any rooms as well as an Intermountain facility.

FROM IRS: In response to the national emergency and to protect our employees, America's taxpayers, communities and our partners, the IRS has temporarily closed all Taxpayer Assistance Centers and discontinued face-to-face service throughout the country until further notice. The IRS is continuing to process tax returns, issue refunds and help taxpayers to the greatest extent possible. [Click here](#) for more info on taxpayer assistance center closures. The Department of the Treasury Secretary has recently stated that the federal income tax filing deadline has now been extended to July 15th.

FROM MEDICARE: Every day, Medicare is responsible for developing and enforcing the essential health and safety requirements that health care providers must meet. To find out more about the steps Medicare is taking, visit [Medicare.Gov](https://www.medicare.gov).

FROM The Paiute Indian Tribe of Utah: Daily updates can be found at <https://www.facebook.com/PaiuteIndianTribeofUtah/>

FROM RRCI: Due to the ongoing concerns and recommendations regarding the COVID-19 Virus, all RRCI group events, including the DoNut Dash, will be canceled until further notice.

FROM SOCIAL SECURITY: Benefit payments will continue. All local Social Security offices are closed to the public for in-person service as of Tuesday, March 17, 2020. This decision protects the populations we serve—older Americans and people with underlying medical conditions—and our employees during the Coronavirus (COVID-19) pandemic. However, we are still able to provide critical services. Please visit our [Social Security & Coronavirus](https://www.ssa.gov/coronavirus) webpage to get updates on the latest, including how to get help from the Social Security Administration by phone and online. I encourage you to share this information with your members, colleagues, affiliates, and other interested parties.

FROM SOUTHWEST UTAH PUBLIC HEALTH DEPARTMENT: While we may expect to see confirmed cases of COVID-19 in Southwest Utah in the near future, the Southwest Utah Public Health Department has not been notified of any new cases (since the one we announced on March 6, 2020) as of March 19th. Please monitor [this page](#) and our [website](#) for official updates and announcements on new cases and recommendations.

FROM UNITED WAY OF DIXIE: The United Ways of Utah are coming together to provide Utah families in every community with the help and resources they need during this time. If you or someone you know is in need of obtaining food, making rent, or paying utilities, please dial 2-1-1, text your zip code to 898-211, or visit 211utah.org.

The following are the recommended links to obtain accurate and up to date information regarding COVID-19:

<https://www.cdc.gov/coronavirus/2019-ncov/about/index.html>

<https://acl.gov/COVID-19>

<https://arthritis.health.utah.gov/2020/03/12/updated-coronavirus-what-older-adults-need-to-know/>

<https://www.consumer.ftc.gov/features/coronavirus-scams-what-ftc-doing>

<https://swuhealth.org/covid/>

<https://coronavirus.utah.gov/latest/>